

Course Syllabus First Semester I Academic Year 2022

1. Faculty of Humanities	Department of Foreign Languages
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2. Course Code: 01355103	Course Title: English for Job Opportunities
Total Credits: 3(3-0) credits	Pre-requisite: 01355102 English for University Life

3. Course Description

Use of English for Job opportunities. Communication skills in multicultural contexts. Understanding of workplace ethics and etiquettes.

4. Course Objectives

By the end of this course, the students will be able to:

- 4.1 read and interpret job advertisements from various sources
- 4.2 write their own CV / résumé and a covering letter
- 4.3 answer job interview questions appropriately
- 4.4 give an effective oral presentation
- 4.5 write an email for different purposes
- 4.6 use vocabulary and expressions appropriately and accurately in the workplace environment

5. Course Outline

Module 6: Job Applications (6A – 6C and 6E – 6H) Module 1: Telephone & Email (1A – 1B, and 1D) Module 2: Guests & Visitors (2A, 2C, 2F, and 2H)

Module 3: Presenting (3B – 3C, and 3E)

Module 3: Presenting (3F) Module 4: Graphs & Tables (4A – 4D and 4H) Module 1: Telephone & Email (1E – 1H) Module 5: Business Writing (5A, 5C, 5E, and 5G)

6. Methods of Teaching

6.1 Lecture and discussion

6.2 Class activities: exercises, role-play, pair and group work

7. Instructional Materials

Business Essentials B1. (2019). China: Oxford University Press.

8. Learning Assessment

8.1 Class Attendance, Participation, and Exercises	5	points
8.2 "You're Hired!" Project	25	points
8.3 Role play	10	points
8.4 Group Presentation	20	points
8.5 Final Exam	40	points
Total	100	points

9. Evaluation

Application of a norm-referenced grading

10. Tentative teaching-learning schedule

Week	Dates	Торіс	Remarks
1	27 Jun – 1 Jul	 Course introduction Module 6: Job Applications 6A: Job ads and descriptions (<i>Exercise 6 is optional.</i>) 6B: Writing a CV (<i>Exercise 7 is optional.</i>) 	
2	4 – 8 Jul	 Module 6: Job Applications 6C: Writing a covering letter (Exercise 6-7 are optional.) 6E: Identifying your strengths and skills (Exercise 5 is optional.) 	
3	11 – 15 Jul	 Module 6: Job Applications 6F: Preparing for an interview 6G: Going to a job interview 1 6H: Going to a job interview 2 (Exercises 1 and 6 are optional.) 	W 13 Jul: Asanha Bucha Day TH 14 Jul: Buddhist Lent Day F 15 Jul: Extra Holiday
4	18 – 22 Jul	 Module 1: Telephone & Email 1A: Getting through on the phone (Exercise 7 is optional.) 1B: Messages and voicemails (Exercises 6 and 9 are optional.) 	
5	25 – 29 Jul	 Module 1: Telephone & Email 1D: Making arrangements on the phone (Exercises 5, 8, 10, and 11 are optional.) Module 2: Guests & Visitors 2A: Introductions and greetings (Exercise 6 is optional.) 2C: Invitations and offers (Exercise 7 is optional.) 	TH 28 Jul: H.M. King Maha Vajiralongkorn Phra Vajiraklaochaoyuhu a's Birthday F 29 Jul: Extra Holiday
6	1 – 5 Aug	 Module 2: Guests & Visitors 2F: Asking for and offering help (Exercise 7 is optional.) 2H: Presenting yourself (Exercises 5-7 are optional.) 	
7	8 – 12 Aug	 Module 3: Presenting 3B: Talking about your company (Exercise 7 is optional.) 3C: Company structure (Exercise 8 is optional.) 3E: Talking about products (Exercises 7 and 8 are optional.) 	F 12 Aug: National Mother's Day
8	13 – 21 Aug	MIDTERM EXAMINATION	No class
9	22 – 26 Aug	"You're Hired!" Project <u>Note:</u> Those who do not have an interview with the teacher are required to do parts 1, 2, 4, and 5 of the BEC Practice Test on pages 62 – 64.	
10	29 Aug – 2 Sep	"You're Hired!" Project <u>Note:</u> Those who do not have an interview with the teacher are required to do parts 1, 2, 4, and 5 of the BEC Practice Test on pages 62 – 64.	

Week	Dates	Торіс	Remarks
11	5 – 9 Sep	 Module 3: Presenting • 3F: Talking about services (<i>Exercise 8 is optional.</i>) Module 4: Graphs & Tables • 4A: Describing graphs (<i>Exercise 6 is optional.</i>) • 4B: Describing changes (<i>Exercises 6 and 7 are optional.</i>) 	Submission of the BEC Practice Test
12	12 – 16 Sep	 Module 4: Graphs & Tables 4C: Comparing visual information (Exercise 7 is optional.) 4D: Explaining cause and effect (Exercises 5 and 6 are optional.) 4H: Using visual in a presentation 	Submission of the role play video clip
13	19 – 23 Sep	 Module 1: Telephone & Email 1E: Email – first contact and request (Exercise 7 is optional.) 1F: Email – enquiry (Exercise 8 is optional.) 1G: Email – following up (Exercises 5 and 6 are optional.) 	
14	26 – 30 Sep	 Module 1: Telephone & Email 1H: Email – levels of formality (Exercise 4 is optional.) Module 5: Business Writing 5A: Introduction to emails, letters, and memos (Exercises 6 and 7 are optional.) 5C: Writing a complaint (Exercise 9 is optional.) 	
15	3 – 7 Oct	 Module 5: Business Writing 5E: Placing an order (Exercises 7 and 8 are optional.) 5G: Responding to an enquiry (Exercises 7 and 8 are optional.) 	
16	10 – 14 Oct	KU Commencement Day (Please see the university's announcement for further update.)	
17	17 – 21 Oct	Group Presentation	
18	24 – 28 Oct	FINAL EXAMINATION: 26 th October 2022 (9.00 – 11.00 A.M.) (Please see the university's announcement for further update)	

11. Description of the Learning Assessment 11.1 Class Attendance, Participation, and Exercises

Students are required to attend a minimum of 80% of the total classes to be eligible to take the final examination. If you cannot attend a class due to illness or other extenuating circumstances, you must inform the teacher of your absence and provide verifiable documentation such as a medical certification. From the total of 5, class attendance is worth 2.5 points, and 0.5 point will be deducted for each absence. Three late attendances are equal to one absence. The remaining scores will be given based on your cooperation in class, additional homework assigned by the teacher, and exercises.

11.2 "You're Hired!" Project

This is an individual work that allows students to practice speaking, listening, and writing skills in relation to job applications. In this activity, you need to imagine that you are a fresh graduate or are about to

graduate from the university and would like to apply for a job at a company or an organization. You are required to do as follows:

- 1) Choose a company/an organization and a job you would like to apply for.
- 2) Write your own CV/résumé to apply for your desired job at your chosen company/organization. In your CV/résumé, you should include at least 3-4 skills and hobbies related to the job.
- 3) Prepare to answer the job interview questions in class. You will be given a list of interview questions. On the interview day, you have to appropriately answer 7 questions in the list (3 general personal information questions, 3 job-specific or behavioral questions, and 1 situational question) that are randomly chosen by the teacher.

11.3 Role play

In a group of 3 - 4 students, create a video clip of your 6-8-minute role play in a professional setting. It is compulsory that each group member equally participate in speaking or have approximately the same amount of speaking time. You are required to use at least 2 expressions you have learned in each of the following Modules:

- Module 1: Telephone & Email
 - 1A: Getting through on the phone
 - 1B: Messages and voicemail
 - 1D: Making arrangements on the phone
- Module 2: Guests and Visitors
 - 2A: Introductions and greetings
 - 2C: Invitations and offers
 - 2F: Asking for and offering help
 - 2H: Presenting yourself

You must submit the script of your role play and the role play worksheet along with the video clip, and in the script, please highlight the expressions you use in your role play.

11.4 Group Presentation

In a group of 6-7 students, give a presentation in class based on the following situation:

Situation:

You and your team would like to start a business, and KU students are your target customers. Search for the information from various sources and conduct a survey to find out the type of business you would like to do. Your survey can be done through a questionnaire or an interview, and you must receive at least 30 KU students' responses.

On the presentation day, each group gives a presentation to introduce your company and your product/service based on the survey results. The length of your presentation is 12 - 14 minutes, and each group member should equally participate in presenting the information or have approximately the same amount of speaking time. Your presentation should include the following information:

- Description of your company (background and company structure)
- Data collection and the survey results
- Details about your product and/or service based on your survey results
 - Description of your product/service
 - Price of your product/service
 - \circ $\;$ How to sell the products or provide services to the target customers
 - Advertisement and promotion of your products/services